

# Operational & Strategic Risk Management

Date: 26 - 27 February 2026

Venue: Montclair Hotel

Location: Nyanga



## Introduction

In today's volatile, uncertain, complex, and ambiguous (VUCA) environment, organizations face increasing operational disruptions and strategic uncertainties that can threaten sustainability, reputation, and growth. Effective risk management is no longer a compliance exercise—it is a critical leadership and performance tool.

This Operational & Strategic Risk Management workshop provides participants with a practical, structured, and integrated approach to identifying, assessing, mitigating, and monitoring risks at both operational and strategic levels. The training blends international best practices, real-world case studies, and hands-on tools to enable participants to embed risk thinking into decision-making, planning, and daily operations.

## Who Should Attend

- Risk Managers and Risk Officers
- Chief Risk Officers (CROs)
- Executives and Senior Managers
- Board Members and Non-Executive Directors
- Internal Auditors and Compliance Officers
- Strategy, Planning, and Performance Managers
- Operations and Project Managers
- Finance and Treasury Professionals
- Governance, Assurance, and Control Practitioners
- Public Sector Managers and State-Owned Enterprise Executives

## Investment

Option 1: \$1500.00 USD Per Individual Covering:

2 Days Physical Training, Training Materials, Conferencing, Teas, Lunch, Accommodation, Dinner Certificate of Participation & 12 CPD to attendees

Option 2: \$850.00 USD Per Individual Covering:

2 Days Physical Training, Training Materials, Conferencing, Teas, Lunch, Certificate of Participation & 12 CPD to attendees

## Banking Details

Bank Name: CBZ Bank Limited  
Account Name: Insightful Professionals  
Account No ZWG: 12027088230020  
Account No FCA: 12027088230010  
Branch Name: Sapphire House  
Branch Code: 6120

**FOR TRAINING BOOKINGS AND IN-HOUSE TRAINING CONTACT US ON:  
+263 78 320 8697**

**[www.insightfulprofessionals.com](http://www.insightfulprofessionals.com) | [info@insightfulprofessionals.com](mailto:info@insightfulprofessionals.com)**

# Operational & Strategic Risk Management

Date: 26 - 27 February 2026

Venue: Montclair Hotel

Location: Nyanga



## Why You Should Attend

- Gain a clear understanding of the link between operational risk and strategic risk
- Learn how to anticipate, not just react to, risks
- Strengthen decision-making and organizational resilience
- Improve risk-informed strategy formulation and execution
- Enhance risk governance, reporting, and oversight
- Acquire practical tools and templates applicable immediately at work
- Align risk management practices with international standards and leading frameworks

## Learning Objectives

- Distinguish between operational, strategic, financial, and emerging risks
- Design and implement an integrated enterprise risk management (ERM) approach
- Identify and assess risks using qualitative and quantitative techniques
- Develop and prioritize risk mitigation and treatment plans
- Embed risk management into strategy, operations, and performance management
- Strengthen risk governance, culture, and accountability
- Improve risk monitoring, reporting, and escalation mechanisms

## Day 1: Operational Risk Management

### Module 1: Foundations of Risk Management

- Understanding risk, uncertainty, and opportunity
- Risk vs uncertainty vs issues
- Overview of global risk management standards (ISO 31000, COSO ERM)
- The evolution from silo-based risk to integrated risk management

**FOR TRAINING BOOKINGS AND IN-HOUSE TRAINING CONTACT US ON:**

**+263 78 320 8697**

**[www.insightfulprofessionals.com](http://www.insightfulprofessionals.com) | [info@insightfulprofessionals.com](mailto:info@insightfulprofessionals.com)**

# Operational & Strategic Risk Management

Date: 26 - 27 February 2026

Venue: Montclair Hotel

Location: Nyanga



## Module 2: Operational Risk Identification

- Sources of operational risk (people, processes, systems, external events)
- Process mapping and risk identification techniques
- Risk registers and risk libraries
- Emerging and non-traditional operational risks

## Module 3: Risk Assessment & Analysis

- Qualitative and quantitative risk assessment methods
- Likelihood and impact analysis
- Risk appetite and risk tolerance
- Heat maps and risk prioritization

## Module 4: Operational Risk Treatment & Controls

- Risk response strategies: avoid, reduce, transfer, accept
- Designing effective controls
- Key Risk Indicators (KRIs) and early warning signals
- Linking operational risks to performance and controls

## Day 2: Strategic Risk Management

### Module 5: Understanding Strategic Risk

- What is strategic risk and why it matters
- Strategy-related risk drivers
- External environment analysis (PESTLE, industry and market risks)
- Disruption, innovation, and competitive risks

**FOR TRAINING BOOKINGS AND IN-HOUSE TRAINING CONTACT US ON:**

**+263 78 320 8697**

**[www.insightfulprofessionals.com](http://www.insightfulprofessionals.com) | [info@insightfulprofessionals.com](mailto:info@insightfulprofessionals.com)**

# Operational & Strategic Risk Management

Date: 26 - 27 February 2026

Venue: Montclair Hotel

Location: Nyanga



## Module 6: Integrating Risk into Strategy & Decision-Making

- Risk-informed strategic planning
- Scenario planning and stress testing
- Strategic risk assessment tools
- Linking risk to objectives and strategic initiatives

## Module 7: Risk Governance, Culture & Oversight

- Roles of the Board, Executive Management, and Risk Committees
- Risk ownership and accountability
- Building a strong risk culture
- Three Lines Model and assurance coordination

## Module 8: Risk Monitoring, Reporting & Continuous Improvement

- Risk dashboards and executive reporting
- Monitoring strategic and operational risks
- Risk escalation and crisis response
- Continuous improvement and maturity assessment



# REGISTRATION FORM

**Name of the Course:**

**BANK NAME: CBZ | INSIGHTFUL PROFESSIONALS**

**AUTHORISING PERSON: ACCOUNT NUMBER FCA: 12027088230010| ZiG: 12027088230020**

|                            |  |
|----------------------------|--|
| <b>Full Names:</b>         |  |
| <b>Designation:</b>        |  |
| <b>Email Address:</b>      |  |
| <b>Company Name:</b>       |  |
| <b>Postal Address:</b>     |  |
| <b>Postal Code:</b>        |  |
| <b>City &amp; Country:</b> |  |
| <b>Nature of Business:</b> |  |
| <b>Date:</b> .....         |  |
| <b>Signature:</b> .....    |  |

**By completing and signing the registration form, you acknowledge and accept the terms and conditions**

### DELEGATE/S INFORMATION

| Name | Designation | Mobile Number | Email Address |
|------|-------------|---------------|---------------|
|      |             |               |               |
|      |             |               |               |
|      |             |               |               |
|      |             |               |               |

**Terms and Conditions:**

1. Full payment must reflect in our bank account 3 working days prior to the event, Insightful Professionals Academy reserves the right to move the delegate to the next available event should the payment not be received 3 days prior to the event.
2. Cancellations must be made 21 days prior to the event, cancellations received up to 21 days prior to the event will 50 % refund of the conference fee, cancellation received between 21 days and the date event will forfeit the full conference fee, delegate substitute can be made at any time at no additional cost.
3. In case of event postponement or rescheduling, no refund will be made, arrangements for attending the next available event will be considered and Insightful Professionals Academy reserves the right to make such decisions.
4. In the event of a registered delegate not attending the event (no show), no refund will be provided. It is the delegate's responsibility to inform Insightful Professionals Academy of any changes in attendance prior to the event, as per the cancellation policy.
5. Insightful Professionals Academy reserves the right to refuse entry or remove any delegate whose behaviour is deemed inappropriate or disruptive.
6. By attending the event, delegates grant permission to Insightful Professionals Academy to use any photographs or video footage taken during the event for marketing.
7. Insightful Professionals Academy is not responsible for any loss or damage to personal belongings during the event.
8. All materials provided during the event, including but not limited to presentations, documents and videos, are the intellectual property of Insightful Professionals Academy or the respective speakers. Unauthorized use, distribution, or copying of these materials is strictly prohibited.
9. Insightful Professionals Academy reserves the right to make changes to program, including venue, speakers, topics and schedule without prior notice.
10. Insightful Professionals Academy does not guarantee specific results or outcome from attending the event. The views and opinion expressed by speakers, sponsors or other attendees are their own and do not necessarily reflect the views of Insightful Professionals Academy.