

# PECB

BEYOND RECOGNITION



# PECB Certified ISO 9001

## Lead Implementer

13 - 16 May 2025

Monomotapa Hotel  
Harare

Master the implementation  
and management of Quality  
Management Systems  
(QMS) based on ISO 9001



## Why should you attend?

The PECB ISO 9001 Lead Implementer is a five-day training course that aims to help you develop the competence necessary to establish, implement, operate, maintain, and continually improve a QMS. This training course aims to equip you with in-depth knowledge on ISO 9001 requirements, as well as the best practices and approaches used for the implementation and subsequent maintenance of a QMS.

By attending this training course, you can help organizations utilize a structured and evidence-based approach for managing the quality of their products and services. Apart from this, you will also learn about the importance of customer focus and the benefits of setting the foundations of an organizational culture that enables and supports quality.

## Investment

USD 1500.00 Per Individual Covering:

4 Days Physical Classes, Teas, Lunch,  
Online Exam, PECB ISO9001 Lead Implementer  
Certificate & 24 CPD to attendees

## Banking Details

Bank Name: CBZ Bank Limited  
Account Name: Insightful Professionals  
Account No ZiG: 12027088230020  
Account No FCA: 12027088230010  
Branch Name: Robert Mugabe Branch  
Branch Code: 6114

**FOR TRAINING BOOKINGS AND IN-HOUSE TRAINING CONTACT US ON:**

**+263 78 320 8697**

**[www.insightfulprofessionals.com](http://www.insightfulprofessionals.com) | [info@insightfulprofessionals.com](mailto:info@insightfulprofessionals.com)**

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**13 – 16 May 2025**  
**Monomotapa Hotel**  
**Harare**

## Who should attend?

The ISO 9001 Lead Implementer training course is intended for:

- Personnel responsible for maintaining and improving the quality of the products and services of the organization
- Personnel responsible for meeting customer requirements
- Consultants, advisors, professionals wishing to obtain in-depth knowledge of ISO 9001 requirements for a QMS
- Professionals wishing to acquaint themselves with PECB's IMS2 Methodology for implementing a QMS
- Individuals responsible for maintaining the conformity of QMS to ISO 9001 requirements
- Members of QMS implementation and operation teams
- Individuals aspiring to pursue a career in quality management

## Learning Objectives

By the end of this training course, the participant will be able to:

- Explain the fundamental concepts and principles of a quality management system (QMS) based on ISO 9001
- Interpret the requirements of ISO 9001 for a QMS from the perspective of an implementer
- Initiate and plan the implementation of a QMS based on ISO 9001, by utilizing PECB's IMS2 Methodology and other best practices
- Support an organization in operating, maintaining, and continually improving a QMS based on ISO 9001
- Prepare an organization to undergo a third-party certification audit

## Registration and Payment

To register for this course, please complete the registration form on the last page and send it back to us. Payment can be made by requesting an invoice, which will be provided upon receipt of your registration form. If you have any questions or concerns about registration or payment, please do not hesitate to contact us at any time at: [info@insightfulprofessionals.com](mailto:info@insightfulprofessionals.com)

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# REGISTRATION FORM

**Name of the Course:**

**BANK NAME: CBZ | INSIGHTFUL PROFESSIONALS**

**AUTHORISING PERSON: ACCOUNT NUMBER FCA: 12027088230010| ZiG: 12027088230020**

<b>Full Names:</b>	
<b>Designation:</b>	
<b>Email Address:</b>	
<b>Company Name:</b>	
<b>Postal Address:</b>	
<b>Postal Code:</b>	
<b>City &amp; Country:</b>	
<b>Nature of Business:</b>	
<b>Date:</b> .....	
<b>Signature:</b> .....	

**By completing and signing the registration form, you acknowledge and accept the terms and conditions**

### DELEGATE/S INFORMATION

Name	Designation	Mobile Number	Email Address

**Terms and Conditions:**

1. Full payment must reflect in our bank account 3 working days prior to the event, Insightful Professionals Academy reserves the right to move the delegate to the next available event should the payment not be received 3 days prior to the event.
2. Cancellations must be made 21 days prior to the event, cancellations received up to 21 days prior to the event will 50 % refund of the conference fee, cancellation received between 21 days and the date event will forfeit the full conference fee, delegate substitute can be made at any time at no additional cost.
3. In case of event postponement or rescheduling, no refund will be made, arrangements for attending the next available event will be considered and Insightful Professionals Academy reserves the right to make such decisions.
4. In the event of a registered delegate not attending the event (no show), no refund will be provided. It is the delegate's responsibility to inform Insightful Professionals Academy of any changes in attendance prior to the event, as per the cancellation policy.
5. Insightful Professionals Academy reserves the right to refuse entry or remove any delegate whose behaviour is deemed inappropriate or disruptive.
6. By attending the event, delegates grant permission to Insightful Professionals Academy to use any photographs or video footage taken during the event for marketing.
7. Insightful Professionals Academy is not responsible for any loss or damage to personal belongings during the event.
8. All materials provided during the event, including but not limited to presentations, documents and videos, are the intellectual property of Insightful Professionals Academy or the respective speakers. Unauthorized use, distribution, or copying of these materials is strictly prohibited.
9. Insightful Professionals Academy reserves the right to make changes to program, including venue, speakers, topics and schedule without prior notice.
10. Insightful Professionals Academy does not guarantee specific results or outcome from attending the event. The views and opinion expressed by speakers, sponsors or other attendees are their own and do not necessarily reflect the views of Insightful Professionals Academy.